



St George's Nursery - Duty of Candour Report

St George's School, Garscube Terrace, Edinburgh

Registered Service Provider – CS2003016180

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how our care service has operated the duty of candour during the time between 1 April 2024 and 31 March 2025. We hope you find this report useful.

About St George's Nursery – Values and Aims

At St George's School, we believe that every child deserves the very best start to their educational journey. Within our nursery, we combine exceptional care with a strong commitment to educational excellence, offering a safe and nurturing environment where young children thrive.

We provide outstanding nursery care and education for up to 56 children, aged 3 to preschool age, at any one time. Children may join us from the term of their 3rd birthday, with some 2-year-olds benefiting from our tailored care and early learning opportunities.

Our nursery operates during term time, from 7:45a.m. to 6:00p.m., offering convenient wraparound care for busy families. To further support parents, we run a holiday club during school breaks, excluding Christmas, providing flexible and reliable childcare throughout the year.

At St George's Nursery, our philosophy centers on children learning through play and outdoor exploration while building solid foundations in key areas such as pre-literacy, writing, and numeracy. We prioritize fostering confidence, curiosity, and creativity, helping children develop essential skills that prepare them for a smooth transition to school.

What sets St George's Nursery apart is our exceptional team. Our highly qualified and experienced primary teachers and Early Years Practitioners possess deep expertise in child development and education. They are passionate about nurturing each child's potential, providing tailored guidance and support to meet individual needs. Parents can rest assured that their child is in the best possible hands, receiving the highest standard of care and learning.

At the core of our approach is a genuine commitment to every child and family. We are proud to champion equality, inclusion, and diversity across our nursery community. By fostering a warm, welcoming environment and maintaining open communication, we ensure every family feels valued and supported.

We understand that choosing the right nursery is a significant decision. At St George's Nursery, we offer a trusted partnership with parents, providing outstanding care, education, and a foundation for lifelong learning—all within a professional and supportive setting that prioritizes your child's well-being and future success.

1. How many incidents happened to which the duty of candour applies?

In the last year, there have been no incidents to which the duty of candour applied.

2. Information about our policies and procedures

When an incident occurs that triggers the duty of candour, our staff promptly report it to the nursery managers (The Head of St George's School, Mrs. Chandler-Thompson and also the Head of Juniors, Mrs Lisa Nettleton), who ensure that the duty of candour procedure is fully followed. The managers document the incident and, where required, report it to the Care Inspectorate. Following an incident, the managers and staff initiate a learning review to carefully evaluate what happened and identify necessary changes to improve future practice.

All staff are trained in the duty of candour as part of their induction process. We understand that serious incidents can be distressing not only for the families we support but also for our staff. To address this, our Employee Assistance Programme provides access to counselling and support for any team member affected by a duty of candour incident.

If parents or children are affected by an incident, we have robust arrangements in place to offer tailored welfare support as needed, ensuring they feel cared for and supported throughout the process.

If you would like more information about our nursery,

please contact our Admissions Department:

Email : admissions@stge.org.uk

Tel : 0131 311 8008