



St George's Nursery - Duty of Candour

All health and social care services in Scotland have a duty of candour. This is a legal requirement which means that when things go wrong and mistakes happen, the people affected understand what has happened, receive an apology, and that organisations learn how to improve for the future.

An important part of this duty is that we provide an annual report about the duty of candour in our services. This short report describes how our care service has operated the duty of candour during the time between 1 April 2023 and 31 March 2024. We hope you find this report useful.

About St George's Nursery – Values and Aims

St George's School exists to promote and provide educational excellence for young children, ensuring that they have the best possible start to their educational journey.

St George's Nursery provides nursery care and education for a maximum of 56 children aged 3 to preschool age at any one time. We can accept children from the term of their 3rd birthday, which means we do have some 2-year-old children who attend our service. We welcome boys up to the start of their pre-school year and from August 2022 they may continue into Primary 1, remaining with us in Junior School until the end of their Primary 3 year.

St George's Nursery provides term-time nursery care and education for children from 7.45am to 6pm, which includes wrap around care facilities. We provide a holiday club service for families during school holiday periods (except Christmas).

In our nursery, we focus on children learning through play, outdoor learning and laying a solid foundation in pre-literacy, writing and numeracy skills to help children to develop the skills and confidence that they will need when they start school. We aim to create a safe, nurturing, welcoming learning environment with positive reinforcement of behaviour strategies which ensures that all our children feel valued, respected, and encouraged to do their best in all aspects of their learning.

Our nursery staff are experienced primary teachers and Early Years Practitioners. They have an excellent knowledge of the ways in which children develop and learn, and a clear understanding of possible next steps in a child's education.

We have the child at the centre of all that we do. We aim to ensure that we promote equality, inclusion and diversity for our children and nursery community through our actions, interactions, and communications.

We are no longer in partnership with the local authority which means that we do not provide funded childcare places.

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1. How many incidents happened to which the duty of candour applies?

In the last year, there have been no incidents to which the duty of candour applied.

2. Information about our policies and procedures

Where something has happened that triggers the duty of candour, our staff report this to the nursery manager (The Head of St George's, Mrs. Carol Chandler-Thompson) who has responsibility for ensuring that the duty of candour procedure is followed. The manager records the incident and reports as necessary to the Care Inspectorate. When an incident has happened, the manager and staff set up a learning review. This allows everyone involved to review what happened and identify changes for the future.

All staff learn about the duty of candour at their induction. We know that serious mistakes can be distressing for staff as well as people who use care and their families. Our Employee Assistance programme offers counselling support for members of staff if they have been affected by a duty of candour incident.

If parents or children were affected by an incident that comes under the duty of candour, we have arrangements in place to provide welfare support, as necessary.

If you would like more information about our nursery, please contact our Admissions Department:
Email : admissions@stge.org.uk Tel : 0131 311 8008